

Info sheet for informing the traveler about the

Mediation of Individual Travel Services

By booking an individual travel service through our company, Puresurfcamps GmbH, you will NOT be entitled to the rights under Directive (EU) 2015/2302 for Package Travel.

Therefore, our company is not responsible for the proper provision of the individual travel service. In case of problems, please contact the respective tour operator, i.e. service provider.

When booking an individual travel service, no protection for the refund of your payment to Puresurfcamps GmbH for services that were not provided due to the insolvency of Puresurfcamps GmbH is required.

Please note that this does not result in a refund in the event of insolvency of the relevant tour operator i.e. service provider.

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